



General Terms and Conditions

The present general terms and conditions apply for all reservations made for a stay in a Guest Room in 'La double Porte'.

1. Reservations

Only reservations made by persons older than 18 are accepted by 'La double Porte'.

A reservation is only valid after reception of the down payment (see 4).

'La Double Porte' will make a written confirmation (letter or e mail) of the reservation after having received the down payment .

'La Double Porte' retains the right to refuse a reservation.

2. Rates

The rates published on www.ladoubleporte.com are only valid in case of reservation directly through the contactform on this site or on contact@ladoubleporte.com.

Other rates concerning 'La Double Porte' can be mentioned on other sites or publications.

The agreed rate is clearly stated in the confirmation.

Without a written answer from the client within 10 days after the receipt of the confirmation these rates are considered to be accepted.

The rates include :

The rent of the room, its facilities and the breakfast.

3. Price of the stay

The price of a stay is calculated as follows :

The rate times the number of nights.

'La Double Porte' will always mention clearly the final price in the confirmation of the reservation .

Possible supplementary nights are not included.

4. Payment

A down payment of 30 % of the total amount of the reservation made is requested, receivable within 7 days after the reservation date. If the down payment is not paid within 7 days after the reservation the owner has the right to cancel the reservation.

The balance is to be paid at least 4 weeks before the start of the stay on following bank account :

IBAN FR24 2004 1010 1612 3496 5V03 780 BIC PSSTFRPPTOU

In case of non-payment of the balance 4 weeks before arrival the owner has the right to cancel the reservation without refunding the down payment.

In case the reservation is made within 4 weeks before the start of the stay the total amount agreed has to be paid.

In the event of a stay without any reservation made, the payment has to be made upon the arrival.

Credit cards are not accepted.

5. Cancellation and/or changes

In case of a cancellation more than 6 weeks before the start of a stay 'La Double Porte' will refund the down payment.

A cancellation made less than 6 weeks before the start of the stay automatically leads to the retaining of the down payment.

A cancellation made less than 4 weeks before the start of the stay automatically leads to the retaining of the total payment made.

In case of a premature termination of the reserved period, the total amount paid for the stay is retained.

'La Double Porte' has no commitment to accept changes in reservations made.

Each cancellation or change has to be communicated in writing by mail or e mail.

6. Arrival and departure

The rooms of 'La Double Porte' are available from 3.00 p.m. onwards.

An earlier availability has to be agreed on beforehand with the hostess.

Late arrivals, after 8.00 p.m., have to be communicated on beforehand.

On departure, rooms have to be free by 10.30 a.m.

Later departures can be considered after consulting the hostess.

7. House Rules

A set of the House Rules lays in each room.

These house rules are primarily intended to make your stay, and that of the other guests, as pleasant, comfortable and safe as possible.

Do not hesitate to contact the hostess in case you have questions or requests.

8. Force majeure

In case that 'La Double Porte' cannot respect the reservation made because of force majeure (for example natural disaster, flood, fire, accident..) it will be communicated to you a.s.a.p.

All payments made will be refunded.

9. Liability

'La Double Porte' has no liability in case of theft, loss or damage of belongings of a guest during his stay.

Children are fully and at all times under the supervision of their parents or in their absence the accompanying supervisors. They cannot be left alone in the garden or at the swimming pool.

Every damage caused by the guest or through a technical default must be reported IMMEDIATELY.

The problem will be attended to according its nature and in consultation with the guest.

In the unlikely event that a guest would have to make a justified complaint, 'La Double Porte' will do everything possible to resolve this complaint.

10. General

Each stay at 'La double Porte' automatically implies the acceptance of these terms and conditions.

The guest will receive a copy of these terms and conditions upon his arrival.

'La Double Porte' reserves the right to change or amend these general terms and conditions at any time. In such a case the former version becomes obsolete.

La Double Porte

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